

Group Quality Policy

The Beauparc Group of Companies recognises that Quality is an essential and integral part of its business. It emphasises its commitment to Quality in line with other Group Policies. The Group maintains an integrated Business Management System to ensure that its products and services:

- Offer the highest level of service with the aim of exceeding expectations of customers and offering a better service value than competitors.
- Fully comply consistently with the requirements of service delivery plans, customer needs, regulations and applicable standards.
- Commitment to continual improvement, continually carrying out product and process improvements within its economic and technical capabilities.
- Commitment to reviewing and reducing the number of non-conformities, both internal and external.
- Take into consideration the risks posed on the business and stakeholder commitment.
- Ensure suppliers and contractors meet the Groups quality requirements.

To achieve the defined policy Senior Management shall set realistic objectives and targets and establish key performance indicators, which will be reviewed and audited periodically at Management Review Meetings. The goals and key performance indicators shall be achieved by the implementation of defined procedures and competent and suitably trained personnel.

Achievement of the Quality Policy involves all employees, who shall be individually responsible for the quality of their work. Employees are considered to be the best asset and as such full participation in the development of the Quality Policy is required.

Senior Management is committed to continual improvement, the quality system underpins all the Group activities.

This Policy and supporting documents shall be brought to the attention of all employees and other relevant stakeholders. The Policy and supporting documents will be reviewed periodically.

Signed:



Chief Executive Officer

Date: 1st January 2024